

Records Management and Retention Policy

RECORDS MANAGEMENT AND RETENTION POLICY

TABLE OF CONTENTS

Introduction	3
Objective	4
Public & Confidential Records Maintained by SNRHA	4
Storage of SNRHA Records	5
Disposal of SNRHA Records	5
Document Retention Schedule	7
Appendixes A-E	28

Appendix A – Request for Storage or Disposition of Records

Appendix B – Storage Approval

Appendix C – Packing of Records

Appendix D – Retrieval of Records

Appendix E – Records Disposition Verification

5/2016 Page 2 of 33

RECORDS MANAGEMENT AND RETENTION POLICY

INTRODUCTION:

The Southern Nevada Regional Housing Authority (SNRHA) is a quasi-governmental entity. As such it may align itself with the best practices for city, state, and local government agencies. As a result, SNRHA has developed its Records Retention Schedule from both the Former City of Las Vegas Housing Authority and the United States Department of Housing and Urban Development (U.S. HUD) records retention and disposal guidelines.

This retention schedule indicates the minimum length of time listed records series [of documents?] must be retained by a governmental agency before destruction or archival preservation. This policy does not take the place of HUD's Record Retention Schedule, but is to be used as a guide by SNRHA in creating and updating a comprehensive schedule to meet both retention requirements. Therefore the HUD Record Retention Schedule (HRRS) will supersede SNRHA's schedule. Record series listed on this policy are those which are commonly found in most government agencies. The retention periods given in this policy are required minimums. The SNRHA Board of Commissioners also recommends them as appropriate maximum retention periods.

If a federal or state statute or regulation specifies a longer retention period for any record series received, created, or maintained by an agency; the statute or regulation overrides this schedule.

Summary of Important Points

- This policy is to be used as an authoritative guide in creating and updating an agency records retention schedule.
- Federal or state statutes or regulations requiring longer retention periods override retention periods in this policy.
- Retention periods listed in the policy are required minimums. SNRHA may need to keep some of the records listed for longer periods.

5/2016 Page 3 of 33

RECORDS MANAGEMENT AND RETENTION POLICY

OBJECTIVE:

To establish a systematic framework for the collection, maintenance, use, retention, preservation, and disposition of Southern Nevada Regional Housing Authority (SNRHA) electronic and documentary records in the following categories:

- <u>Category No. 1</u>: Records necessary for the daily business of a SNRHA department.
- <u>Category No. 2</u>: Records of the creation and/or development of SNRHA that are essential for legal, historical, or other professional inquiry.
- <u>Category No. 3</u>: Records of the source, receipt, and expenditure or transfer of public money which is required for the operation of SNRHA or until an audit is complete.
- <u>Category No. 4</u>: Records which are required by law to be retained and those which have a legal basis for their retention.
- <u>Category No. 5</u>: Records that are needed during or after an emergency or to protect the rights and obligations of SNRHA.

I. PUBLIC RECORDS MAINTAINED BY SNRHA:

A public record is a document, paper, letter, pamphlet, book, map, chart, blueprint, drawing, photograph, film, sound recording, magnetic or other tape of software used to process electronic data, punched cards, computer print-out, and any other audio or video storage that is made, received, or kept in the performance of SNRHA's duty, paid for with public funds and has not been declared confidential. (NRS 239.010; NAC 239.091 and NAC 239.101)

A. Confidential Records Maintained by SNRHA Departments:

The confidential records maintained by SNRHA Departments are as follows:

- Development and Modernization
 Credit reports, references, investigative data, and financial information of contractors and subcontractors.
- 2. Procurement:

Credit reports, references, investigative data, and financial information of vendors, including contractors and subcontractors.

- 3. Admissions:
 - a. Criminal records of applicants.
 - b. Financial references of applicants.
 - c. Addresses, telephone, and social security numbers of applicants.

5/2016 Page 4 of 33

RECORDS MANAGEMENT AND RETENTION POLICY

d. Medical records of applicants.

4. Operations:

- a. Criminal records and police reports of participants.
- b. Medical records of participants.
- c. Financial records of participants.
- d. Addresses, telephone, and social security numbers of participants.

5. Human Resources Department:

- a. Personnel records of employees.
- b. Social Security Numbers, telephone numbers, and addresses of employees.
- 6. Legal Department (if applicable) or Executive Office OR NEED TO BE INCLUDED ON LEGAL COUNSEL CONTRACT:
 - a. Attorney work product documents prepared for and in anticipation of litigation.

II. STORAGE OF SNRHA RECORDS:

Each SNRHA Department is responsible for storing records within the areas assigned to each department. All employees of SNRHA should properly maintain and dispose of files as described in this policy, Section IV Documents Retention Schedule.

III. DISPOSAL OF SNRHA RECORDS:

A. Record Disposal Procedure:

A SNRHA Department desiring to dispose of inactive records must adhere to the following procedures:

- 1. Submit a written Request to the Department Director on an approved form. (See Appendix A, Attached)
- 2. Upon receipt of the Request, the Department Director shall review it to determine:
 - a. Whether the particular records are covered by the SNRHA Retention Schedule; and
 - b. Whether the particular records are appropriate for disposal
 - i. This consideration will be restricted to whether the records should, in accordance with the Retention Schedule, be stored or disposed.
- 3. If the records are covered by the Schedule, and are appropriate for disposal, the Department Director shall:
 - a. Approve the Request on the form. (See Appendix B, Attached)
 - b. Assign an identification number to the records to ensure proper indexing;
 - c. Submit the Approval to the Requesting Department, stating the

5/2016 Page 5 of 33

RECORDS MANAGEMENT AND RETENTION POLICY

identification number assigned to the records;

- d. Submit written verification of disposition to the Requesting Department, setting forth the method of disposition on the approved form. (See Appendix D, Attached.)
- 4. If upon review, the Department Director determines the records are not covered by the schedule, or are not appropriate for disposal, The Department Director shall:
 - a. Return the Request Form to the Requesting Department, with a notation the Request has been denied and the basis of said denial.

B. <u>Disposal of Confidential Records:</u>

Confidential records, slated for disposal pursuant to the SNRHA Record Retention Schedule, must be disposed of in one (1) of the following two (2) ways:

- 1. Shredding or
- 2. Pulping

5/2016 Page 6 of 33

RECORDS MANAGEMENT AND RETENTION POLICY

IV. DOCUMENT RETENTION SCHEDULE

Records of Accounting and Finance Department

Title of Series of Records	C	Categor	ries of	Recor	ds	
Accounting and Finance Department	1	2	3	4	5	Period of Minimum Retention
Bank reconciliations	X		X	X		Until Annual Audit is completed
Bank Statements and Deposit Slips	X		X	X		Until Annual Audit is completed
Billings	X		X	X		Until Annual Audit is completed
Bills for health care and mental health care of indigent persons	X		X			5 years
Bond registers and records	X		X			10 years after expiration of bond
Cash registers and records	X		X	X		Until Annual Audit is completed
Check registers	X		X	X		6 years
Checks that have been cancelled	X		X	X		3 years
Claims	X		X			3 years
Claims lists	X		X			6 years
Daily cash and receipts reports	X		X	X		Until Annual Audit is completed
Encoding sheets	X		X			1 year
Encumbrance listing	X		X			6 years
Expenditure ledgers	X		X			6 years
Financial cards and lists of						
transactions	X		X			1 year
Financial statements of revenue and						
expenditures	X	X	X	X		Permanent
Fixed Assets and inventories	X	X	X	X	X	5 years after superseded
Gasoline and repairs reports	X		X	X		Until Annual Audit is completed
General Ledger	X		X			Permanent
Investment registers	X		X			6 years
Invoices for accounts receivable and						
payable	X		X			6 years
Journal entries	X		X			6 years
Accounts payable	X		X	X		5 years
Accounts receivable (revenue)	X		X	X		5 years
Annual Audits	X		X	X		3 years
Audit Reports	X		X	X		3 years
Fee Books entry	X			X		5 years from last entry
Monthly statement to Commissioners	X	X			X	5 years
Payroll Records	X					5 years
FSS Escrow accounts	X					5 years following disbursement or program termination
REPORTS:	X			X		5 years
a) Public Employees Retirement System						

5/2016 Page 7 of 33

RECORDS MANAGEMENT AND RETENTION POLICY

Records of Accounting and Finance Department

Title of Series of Records	C	ategor	ries of	Record	l s	
Accounting and Finance Department	1	2	3	4	5	Period of Minimum Retention
REPORTS (Continued):	X			X		5 years
b) State Industrial Insurance System						5 years
c) State Unemployment						5 years
d) IRS Payroll						5 years
HUD Fund Requisition	X		X			5 years
HUD Program Budget	X		X			5 years
Investment Account Statements	X		X			5 years
Subsidiary Ledgers	X		X			Permanent

5/2016 Page 8 of 33

RECORDS MANAGEMENT AND RETENTION POLICY

Records of Housing Programs (HP) Department / Housing Choice Voucher (HCV) Section

	C	ategor	ies of	Record	ls	
Title of Series of Records HP/HCV Department	1	2	3	4	5	Period of Minimum Retention
Participant Files:	X			X	X	3 years following last day on program (termination)
Applications for Section 8 (HCV)	X			X	X	3 years following last day on program (termination)
Criminal History Verification	X			X	X	3 years following last day on program (termination)
Credit History reports	X			X		3 years following last day on program (termination)
Income Verifications	X			X	X	3 years following last day on program (termination)
Participant Identification	X			X		3 years following last day on program (termination)
Participant updated correspondence	X			X	X	3 years following last day on program (termination)
Reasonable Accommodations (RA) requests (Approvals & Denials)	X			X	X	3 years following last day on program (termination)
Participant's requests for Informal Review	X			X	X	3 years following last day on program (termination)
Participant's Results of Informal Review	X			X	X	3 years following last day on program (termination)
Records of Section 8 Briefings	X			X	X	3 years following last day on program (termination)
Copies of all Section 8 vouchers issued	X		X	X	X	3 years following last day on program (termination)
Annual Recertifications of Section 8 participants	X		X	X	X	3 years following last day on program (termination)
Requests for Lease Approval	X			X	X	3 years following last day on program (termination)
Public Notices regarding program availability	X			X	X	5 years following date of notice
SEMAP Binders	X			X	X	5 years

5/2016 Page 9 of 33

RECORDS MANAGEMENT AND RETENTION POLICY

Records of Executive Office

	C	ategor	ies of .	Record	ls	
Title of Series of Records for Executive Office	1	2	3	4	5	Period of Minimum Retention
Annual Budgets:						
Files	X		X			5 years
Final Budget	X	X	X	X		Permanent
Auditor's reports	X		X	X		Permanent
Auditor's work papers	X		X			Until completion of audit
Hearings:						
Notice of Public Hearing	X	X		X		Permanent
Records of Hearings	X	X		X		Permanent
Minutes of formal negotiations	X	X				Permanent
Property and equipment records	X	X	X	X	X	5 years following update
Quarterly report of resources and expenditures	X	X	X	X		3 years
Reports of proposed expenditures	X	X	X	X		Permanent
Minutes of SNRHA Board Meetings	X	X	X	X	X	Permanent
Organization Creation Transcript File	X	X	X	X		Permanent
Tax exemption, Payment in Lieu of Taxes (PILOT)	X	X	X	X	X	Permanent
Annual Contribution Contract (ACC); Cooperative Agreements	X	X	X	X		Permanent
Land and/or property purchase documents, Financing documents, ALTA survey, Title Insurance, etc.	X	X	X	X	X	Permanent
Declaration of Trust (DOT)	X	X	X	X		Permanent
Agency Annual Plan and 5 Year Plan	X	X	X	X	X	Permanent
Schedules for Retention of Records	X			X		Until superseded by revised schedule

5/2016 Page 10 of 33

RECORDS MANAGEMENT AND RETENTION POLICY

Records of Human Resources Department

	(Categor	ries of	Record	ds	
Title of Series of Records for						Decision CMC to the Decision
Human Resources	1	2	3	4	5	Period of Minimum Retention
Applications and Resumes	X			X		2 years
Background surveys of personnel files (Including but not limited to: job requisitions, reports of maintenance						
of effort, audits, rosters of staff members and timesheets)	v	X		X		5 years
Deferred compensation plans	X	Λ	X	X		5 years Permanent
Eligible lists	X		Λ	X		2 years
Examination Scores	X			X		2 years
Grievances:	Λ			Λ		2 years
Files	X			X		2 years
Hearings	X			X		2 years
Inactive recruitment files	X			X		2 years
Insurance Plans	X			Λ	X	3 years after plan termination
Job advertisements for federally	A				71	years after plan termination
funded positions	X					3 years
1						1 year after classification is superseded
Job classifications	X					or eliminated
Labor negotiations	X		X	X		5 years
Pay resolutions for management and						
classified employees	X		X	X		2 years
Payroll records	X					See Accounting and Finance
Personnel:						
Computerized reports	X					Until superseded
Master personnel file	X					85 years
Positions:						
Authorized positions filled	X					1 year after superseded
Reports	X					1 year after superseded
Affirmative Actions:						
Completed forms	X			X		3 years
Summaries	X	X		X		3 years
Examinations:						
Copies of examinations	X			X		2 years
List of applicants who failed to qualify for employment	X			X		2 years
List of applicants who failed to take examination	X			X		2 years
List of applicants who received a grade below passing	X			X		2 years
Lists of applicants eligible for employment	X			X		2 years after expiration of list
Report of Oral ratings	X	X		X		2 years
Reports	X					2 years

5/2016 Page 11 of 33

RECORDS MANAGEMENT AND RETENTION POLICY

Records of Human Resources Department

	C	ategor	ies of	Record	ds	
Title of Series of Records for Human Resources	1	2	3	4	5	Period of Minimum Retention
Admonitions	X			X		3 months or until standards set by the Administrator are met, whichever is shorter
Appraisals of competency	X			X		2 years or until termination whichever is longer
Appraisals of permanent certified employees	X			X		2 years or until termination, whichever is longer
Appraisals of probationary certificated employees	X					1 year after termination
Authorization for extra pay	X		X			5 years
Credentials	X			X		Permanent
Evaluations	X			X		Permanent
Fire and Safety files	X				X	Permanent
Notice of short-term suspensions	X					2 years or until termination , whichever is longer
Records of notification of personnel	X					10 years
Employee's reports of industrial injury	X			X	X	5 years
Statement of subsequent injury	X					25 years
Requisitions	X			X		2 years after position is filled
Classified employees:						
Performance evaluations	X			X		Permanent
Performance evaluation reports	X			X		Permanent
Employee Responses	X				X	1 year after termination
Engineering contracts	X				X	6 years after termination
Personnel Background survey questionnaire	X					Until data is compiled and reported
Salary actions	X					3 years
Time cards and sheets	X		X	X		3 years
Union Contracts	X	X		X		Permanent
Verification of eligibility for employment (US INS Form I-9)	X			X		3 years after date form is received or 1 year after termination, whichever is later

5/2016 Page 12 of 33

RECORDS MANAGEMENT AND RETENTION POLICY

Records of Legal Department (If Applicable)

	C	ategor	ies of	Record	ds	
Title of Series of Records for Legal Department (If Applicable)	1	2	3	4	5	Period of Minimum Retention
Appeals:						
List of cases on appeal	X					2 years
Orders of cases on appeal	X					Until no longer useful
Calendar of Cases	X					30 days
Civil Cases	X			X		5 years
Civil Rights cases	X	X		X		3 year after final disposition of case
Disposition of cases	X					
Opinions	X	X		X	X	Permanent
Receipts for criminal reports	X		X	X		Until Annual audit is completed
Requests for opinions	X					2 years
Suits against a local government	X	X		X		6 years if no action pending
Writs	X			X		3 years after writ is no longer in effect
Compliance Division:						
Fair Housing Claims and Correspondence	X		X	X		5 years following closeout
Third Party Organization Decisions	X			X		5 years following closeout
HUD Discrimination Complaints	X			X		5 years following closeout

5/2016 Page 13 of 33

RECORDS MANAGEMENT AND RETENTION POLICY

Records of Maintenance Department

	C	ategor	ies of .	Record	ds	
Title of Series of Records for Maintenance Department	1	2	3	4	5	Period of Minimum Retention
Maintenance Work Orders	X			X		5 years after work is completed / copies kept in tenant file
Maintenance Charges to Residents	X			X		See Operations
Maintenance Quality Control Records	X			X		5 years
Fleet Records	X			X		See Procurement
Key Records	X					3 years
Maintenance Equipment and Tools Records	X			X		Duration of Ownership
Sewer Maintenance records	X					10 years
Vendor Contracts and Field Purchase Orders	X		X	X		3 years following contract/purchase order expiration

5/2016 Page 14 of 33

RECORDS MANAGEMENT AND RETENTION POLICY

Records of Force Account (If Applicable)

That are to the first the	C	ategor	ies of	Record	ds	
Title of Series of Records for Force Account (If Applicable)	1	2	3	4	5	Period of Minimum Retention
Applications for temporary placement of trailer	X					1 year
Inspection records for electrical inspections	X					5 years
Inventory control sheets	X					Until Superseded
Permits:						
Checks on active permits	X		X			1 year
Electrical, Plumbing and Sewer	X					5 years
Permits to discharge industrial/hazardous materials waste	X	X				Permanent
Temporary power requests	X					1 year
Safety Rules	X			X		Until Superseded
Work Orders	X					2 years after work is completed

5/2016 Page 15 of 33

RECORDS MANAGEMENT AND RETENTION POLICY

Records of Development and Modernization Department

Title of Series of Records for	C	ategor	ies of	Record	ls	
Development and Modernization						
Department	1	2	3	4	5	Period of Minimum Retention
A/E Agreements	X					Permanent
Agreements for temporary power						
(construction)	X					1 year from permanent power
Bids	X		X	X		Permanent
Appraisal Reports	X					5 years
Bid Bonds	X		X	X		Permanent
Building Permits	X			X		Permanent
Buildings, record of street addresses	X	X				Permanent
Certificates of Occupancy	X			X		Permanent
Construction related Complaints	X					5 years
Construction Contracts	X		X	X		Permanent
Contractor's Certified Payroll						3 years after contract is completed and
Reports	X		X			closed out
Daily Reports	X					Permanent
Inspection Reports	X		X	X		Permanent
Inspection Reports of fire damage	X					6 years from date of event
Inventory Removal:						
Application	X	X	X	X	X	Permanent
SAC Approval/Denial Letter	X	X	X	X	X	Permanent
Hazardous Materials Reports and						
Records related to lead based paint,						
asbestos and mold	X	X			X	Life of building
Special Inspection Reports	X					Permanent
Notice to Proceed (NTP)	X		X	X		Permanent
Performance Bonds	X				X	1 year after contract is completed
Payment Bonds	X		X		X	1 year after contract close-out
Permits to discharge						
industrial/hazardous materials waste						
[Manifest]	X	X		X		Permanent
Site and Building Plans for new						
construction or remodeling:						
Checkers, records of persons						
reviewing plans and blue-prints	X					Until Superseded
Plans for Commercial and						
Public buildings	X	X				Life of the building
Plans for residential buildings	X	X		X		Life of the building

5/2016 Page 16 of 33

RECORDS MANAGEMENT AND RETENTION POLICY

Records of Development and Modernization Department

Title of Series of Records for	C	ategor	ies of	Record	ds	
Development and Modernization Department	1	2	3	4	5	Period of Minimum Retention
Properties Disposed/Demolished:						
Design/Construction records	X					
Contractor's compliance docs	X					
Property and Project files	X					
Site & Building Plans	X					10 years from the date after which the property has no affiliation with,
Studies, Surveys, etc.	X					relation to or ownership by the PHA or related entities.
Project Files Records - design and construction [See DevMod SOP for IFB & RFQ required documentation	X			X		Permanent
Projects, reports of expenditures/payments	X		X	21		Permanent
Results of construction tests	X			X		Permanent
Safety Rules	X			X		Until Superseded
Specifications	X					Permanent
Studies	X					Permanent
Surveys	X					Permanent

5/2016 Page 17 of 33

RECORDS MANAGEMENT AND RETENTION POLICY

Records of Operations Department

	C	ategor	ies of	Record	ls	
Title of Series of Records for Operations Department	1	2	3	4	5	Period of Minimum Retention
Resident Files:						
Original Application	X		X	X		5 years following resident's last day on the program
Eligibility Verifications	X		X	X		5 years following resident's last day on the program
Recertifications	X		X	X		5 years following resident's last day on the program
Unit Inspections	X		X	X		5 years following resident's last day on the program
Work Order Requests	X		X	X		5 years following resident's last day on the program
Work Orders	X		X	X		5 years following resident's last day on the program
Maintenance Charges to Resident	X		X	X		5 years following resident's last day on the program
Rent Payment Ledgers	X		X	X		5 years following resident's last day on the program
Grievances	X		X	X		5 years following resident's last day on the program
Correspondence and Notices	X		X	X		5 years following resident's last day on the program
Lease agreements and addendums	X		X	X		5 years following resident's last day on the program
Unit Inventories	X		X	X		5 years
Vacancy Reports	X		X	X		5 years
Lease termination actions	X		X	X		5 years
Fire and Police reports of incidents on SNRHA property	X		X	X		5 years
Resident surveys and questionnaires	X			X		5 years

5/2016 Page 18 of 33

RECORDS MANAGEMENT AND RETENTION POLICY

Records of Admissions Department

Title of Sovies of Beauty for	Categories of Records				ds	
Title of Series of Records for Admissions Department	1	2	3	4	5	Period of Minimum Retention
Withdrawn Applicant Files:						
Original Application	X		X	X		3 years after the date of withdrawal
Interview Application	X		X	X		3 years after the date of withdrawal
Eligibility Verifications	X		X	X		3 years after the date of withdrawal
Correspondence and Notices	X		X	X		3 years after the date of withdrawal
Criminal History Verifications	X					90 days after determination of eligibility or completion of grievance process, whichever is longer
I.D. Documents	X		X	X		3 years after the date of withdrawal
Verification of EIV screening	X		X	X		3 years after the date of withdrawal
Reports:						
Vacancy Reports	X					2 years
Offers Reports	X					2 years
Offers Acceptance Notices	X					2 years
Offers Refusal Notices	X					2 years
Waiting list reports (Electronic)	X		X	X		5 years
Monthly Status Reports	X					2 years

5/2016 Page 19 of 33

RECORDS MANAGEMENT AND RETENTION POLICY

Records of Procurement Department

Title of Series of Records for	Categories of Records		ds			
Procurement Department	1	2	3	4	5	Period of Minimum Retention
Activity Reports	X					2 years
Fleet Records	X			X		Duration of Vehicle Ownership
Assignment of Vehicles	X					Until Superseded
Bid Specifications	X					Permanent
Bids / Contracts	X		X	X		Permanent
Cooperative Purchases	X		X			Until Agreement is terminated
Goals and Objectives	X					Until Superseded
Equipment and supply inventory	X		X	X		1 year after annual audit is completed
Procedures Manuals	X		X			3 years after superseded
Moved buildings	X					2 years
Notices of the sale of surplus material and equipment	X					1 year
Purchase Orders:						
Logs	X		X	X		1 year after annual audit is completed
Stubs	X		X	X		1 year after annual audit is completed
Voided or Cancelled	X		X	X		1 year after annual audit is completed
Requests for disbursement	X					2 years
Requests to bid	X		X	X		Permanent
Requisitions:						
Purchase Orders	X		X	X		3 years
Stock Orders	X		X	X		1 year after annual audit is completed
Supplies	X					1 year after annual audit is completed
Sales of surplus goods to the public	X					3 years
Vendors:						
Files	X					5 years
Master list	X					Until Superseded

5/2016 Page 20 of 33

RECORDS MANAGEMENT AND RETENTION POLICY

Records of Real Estate Assets

Tidle of Coming of December from Dead	C	ategor	ies of	Recore	ds			
Title of Series of Records for Real Estate Assets	1	2	3	4	5	Period of Minimum Retention		
ACQUISITION/DISPOSITION RECORDS								
ALTA Survey	X	X		X	X			
Appraisal	X	X		X	X			
Closing Tax Credits Materials								
Carryover	X		X	X	X			
Project files	X		X	X	X			
Evidentiary	X		X	X	X			
Extended use agreement	X	X	X	X	X			
Closing Mixed Finance Materials								
Ownership Filings	X		X	X	X			
Organizational docs	X		X	X	X	20 years from the date after which the property has no affiliation with,		
Mortgage Notes	X		X	X	X	relation to, or ownership by the PHA or related entities		
Deeds, DOTs	X		X	X	X			
Due diligence legal work	X				X			
Easements	X	X	X	X	X			
Eminent Domain Records	X	X	X	X	X			
Environmental Studies								
Geotechnical Reports	X							
Phase I & II Reports	X			X	X			
Engineer's Reports	X			X				
Hazardous Materials								
Survey Reports	X			X				
Clearance Reports	X			X				
Market Study	X							
Mortgage documents	X	X	X	X		20 years from the date after which the		
Plans and Specifications	X	X				property has no affiliation with, relation to, or ownership by the PHA		
Reliance Letters	X		X			or related entities		
Resolutions	X	X	X	X	X			

5/2016 Page 21 of 33

RECORDS MANAGEMENT AND RETENTION POLICY

Records of Real Estate Assets

Tid of Control December 1. Con December 1.	C	ategor	ies of	Record	l s				
Title of Series of Records for Real Estate Assets (Continued)	1	2	3	4	5	Period of Minimum Retention			
Land/Property acquisition/sale documents	X	X	X	X					
Title Insurance	X	X	X	X	X	20 years from the date after which the property has no affiliation with,			
Utilities; Will Serve letter or utility bills in lieu of	X					relation to, or ownership by the PHA or related entities			
Zoning Documents	X			X		of related citities			
DESIGN/CONSTRUCTION RECORDS									
For all applicable design and construction records please see "Project Files Records" listed in the Series of Records for Development and Modernization Department	X		X	X		10 years from the date after which the property has no affiliation with, relation to or ownership by the PHA or related entities			
LEASE DOCUMENTS									
Ground Lease	X		X						
Commercial	X		X			10 years from termination of the lease			
Other Leases	X		X						

5/2016 Page 22 of 33

RECORDS MANAGEMENT AND RETENTION POLICY

Records for Supportive Services Department

	Categories of Records			Record	ds	
Title of Series of Records for Supportive Services Department	1	2	3	4	5	Period of Minimum Retention
Ethnic resident groups, records of applicants for housing classified by ethnic group	X					2 years
Forms of certifications of Services	X					3 years
GRANTS:						
Applications, proposal reports	X					25 years
Working files and fiscal						
documents	X					3 years after date of final report
Inspections	X					5 years
Internal Statistical reports	X					3 years
Interview files	X					2 years
MEMOS CONCERNING:						
Correction of documents	X					6 months after date of correction
Monitoring by grantors	X					3 years after date of final report
Pink slips for client's accountability	X					1 year
Summary reports of direct assistance	X					3 years
Typed cases, daily log book	X					1 year
FSS files	X					3 years following completion or termination
FSS Escrow Accounts	X					See Accounting and Finance
Case files of Clients	X					3 years after date of last service
Cash grants (This series of records includes but is not limited to checks, determination work-sheets and non-voucher logs)	X					3 years
Child Care facilities files	X					5 years after closure of facility
Clients appointment slips	X					90 days after date of appointment
Client log books	X					2 years
COLLECTION and BILLING						
Accounts of Residents	X					Until Annual Audit is completed
Invoices	X					Until Annual Audit is completed
Receipts	X		X	X		Until Annual Audit is completed
Complaints, reports	X					5 years
Computer and interdepartmental change forms	X					6 months from the date of charge
Computer control and corrections, reports	X					1 year

5/2016 Page 23 of 33

Records Management and Retention Policy

Records for Safety or Risk Management Department

Till CG : CD I C G C	Categories of Records		ds			
Title of Series of Records for Safety or Risk Management Department	1	2	3	4	5	Period of Minimum Retention
ACCIDENTS	_			-		2 cross of National Account
Report of Accidents:						
Involving Personal Injury	X			X		3 years
Involving Vehicles	X			X		2 years
Address backups	X			71	X	2 years
Agreement for mutual aid	X			X	71	3 years after agreement expires
Release forms	X			X		2 years
Reports	X			X		2 years
Complaints of bad service	X			Λ		1 year after resolved or dismissed
Daily log of fire alarm soundings	X					90 days
Dispatcher Audiotapes	X				X	30 days if not transcribed
EQUIPMENT:	Λ				Λ	30 days if not transcribed
Cost analysis of equipment	X					1 year
List of equipment	X		X			3 years after updates
Results of test of equipment	X		Λ	X		2 years
1 1	Λ			Λ		Until superseded
Summary of equipment	W					1
Tests and Maintenance records	X			3 7		Life of hydrants
Injury Reports	X			X		2 years
Inspection of child care facilities	X			X		1 year
Inspection of Commercial and Public Buildings	X			X		12 years
Interdepartmental reports	Λ			Λ		As required. Review annually
Employee driving records	X			X		1 year following termination
Investigation of Arson	X			X		4 years
Investigation of Fires	X			X		6 years
Liability insurance policies	X			X		3 years after policy expires
Photographs	X			Λ		Until office use ends,
	X					ŕ
Pre-fire planning reports	Λ		w.			10 years
Preventive maintenance schedules	X 7		X			10 years
Report of drills Reports concerning violations of	X					2 years
code	X					1 year from date of notification
Reports of fires where no structure is	71					1 year from date of notification
involved	X					5 years
Reports of incidents	X					1 year
Reports of scheduled re-inspections	X					90 days after date of Re-inspection
Reports on major fires	X					Permanent
Schedule of vehicle maintenance and						
service	X	X				5 years
Standard Operating/Emergency						
Procedures	X	X				5 years after superseded
Surveys of household safety	X					Until office use ends,
Industrial Injury reports (employees)	X					5 years
Legal Opinions	X	X				Permanent
Occupational Injuries and illness:						
Log	X					5 years
Summary	X					5 years
Informational correspondence	X					3 years

Records Management and Retention Policy

Records of Information Technology Department

Title of Series of Records for	C	ategor	ies of	Record	ls			
Information Technology Department	1	2	3	4	5	Period of Minimum Retention		
Audit Trails (documentation of changes made)	X			X		Until no longer administratively useful		
Assets Inventory (in accordance with various SOP's. i.e. inventory of physical equipment; software; software libraries; software audits; data communications equipment inventory; Other IT related inventories and lists, work station diagrams & assignments, inventory reports, network configuration diagrams & documentation, system communication configuration diagrams & documentation, documentation of audits of equipment)	X			X		3 years after superseded		
Computer Access Logs - name of employee, the date and time of access, a reasonable explanation of the circumstances & considerations justifying the access, the name of each person authorized to perform the access, the name of each person required to store/maintain and/ or destroy that information, details of inappropriate use or access to the computer.	X			X		3 years		
Employee Access Control and Security Awareness Files (Employee access letter of agreement and/or non-disclosure agreements; Employee security awareness training documentation; Password disclosure statement; Employee email and other related agreements and correspondences	X			X		3 years from modification of form or employee's access rights were terminated		
Error Reports (paper or electronic)	X			X		Until superseding report is run or until action for which they were produced has been accomplished.		

Records Management and Retention Policy Records of Information Technology Department

Title of Series of Records for	C	ategor	ies of l	Record	l s	
Information Technology Department	1	2	3	4	5	Period of Minimum Retention
Hardware documentation including but not limited to Copy of Purchase Order, Warranty documentation, and related correspondences and supporting documentation.	X			X		5 years from purchase date or expiration of warranty, whichever is longer.
Security Logs including but not limited to Security and access control logs, firewall traffic logs, and similar logs.	X			X		3 months from day of log
Security Records including but not limited to physical security reviews, security breach reports, reports of suspicious activity, reports of suspected violations, risk analysis documentation and reports, security evaluations and reviews with supportive documentation.	X			X		3 years
Software Licensing files including but not limited to copy of purchase order, license including license confirmation, upgrades license, etc., related correspondence, supporting documentation.	X			X		6 years after the program or system is discontinued
Software, System and Program Documentation - including but not limited to: system/program programming, modification & technical reports, programmer's notes & memos, general system design reports, test plans & results, conversion reports & addendums, specification architecture reports and supportive records.	X			X		6 years after the program or system is discontinued
System User Mast List - consists of an online electronic file containing user names, user ID codes, access rights and privileges (to data, applications, communications and other system devices).	X			X		Until audit is complete

Records Management and Retention Policy

Miscellaneous records common to SNRHA

Title of Series of Records for	Categories of Records		ds				
Miscellaneous Records Common to SNRHA	1	2	3	4	5	Period of Minimum Retention	
Budgets:							
Office and Departmental copy	X		X			1 year after annual audit is completed	
Work sheets and papers	X		X			Until annual audit is completed	
Certificate of Destruction of Records	X	X		X		3 years after date of destruction of records	
Contracts and Agreement (office copies)	X		X			1 year after completed or terminated	
Correspondence:							
Administrative	X	X				Permanent	
Complaints and Inquiries	X					1 year after response or resolution	
General	X					1 year, unless needed to be retained for a longer period	
Subject files	X					1 year, unless needed to be retained for a longer period	
Department regulations, policies and procedures	X	X		X	X	5 years after superseded	
Employee files maintained in an office or department	X					1 year after termination or re- assignment. (Master files retained by HR)	
Grants:							
Fiscal Records	X		X			As required by the granting authority	
Proposals, reports, and results	X	X				5 years after the grant is closed	
Insurance:							
Claims	X		X	X	X	3 years after settlement of the claim	
Policies	X			X	X	3 years after policy expires	
Invoices (Office Copies)	X		X			Until Annual Audit is completed	
Material safety data sheets	X					30 years	
Petty Cash Records	X		X	X		Until Annual Audit is completed	
Schedule of Retention of Records	X			X		6 years after superseded	
Record Storage/Disposal Records	X		X	X		Permanent	

Records Management and Retention Policy

APPENDIXES

A - E

Appendix "A"	Request for Storage or Disposition of Records
Appendix "B"	Storage Approval
Appendix "C"	Packing of Records
Appendix "D"	Records Retrieval
Appendix "E"	Records Disposition Verification

Records Management and Retention Policy

Appendix A

Request for Storage or Disposition of Records

Date				
Depar	artment			
Types	es of Records:			
Recor	ords are to be Stored:	Yes	No	
Recor	ords are to be Disposed:	Yes	No	
Numb	nber of Records (By File):			
Print 1	t Name of Designated Department Representative:			
Signat	ature			
I,inactiv	, by signature above, do here tive and no longer necessary for the daily business of t	by certify	that the record	s above are Department
:	********	****	*****	* * * * * * * *
:	FOR SNRHA DEPARTMENT DIR *********************************			******
Date:	e: SNRHA Department	Director	Initiala	
Date.	The request is denied because:	Director	ilitiais.	
	•	Cala advila		
	Records are not covered by the SNRHA Retention	Schedule	;	
	Records are not appropriate for storage			
	Records are not appropriate for disposal There is insufficient storage space for the records.			
	There is insufficient storage space for the records			

Records Management and Retention Policy

Appendix B

Storage Approval

Date of Request	
Date of Approval	
Records Identification No.	
Designated Area/Location:	
Type of Records:	
Packing Instructions: Upon receipt of this approve noted above in standard cardboard boxes measuring (1) of the 12" x 10" sides. No other side may be records must be boxed separately and described on se	g 12" x 10". Each box must be marked on one marked. To the extent possible, each series of
ANY PROPOSED EXCEPTION TO THE REQU RECEIVE PRIOR APPROVAL BEFORE THI DESIGNATED AREA	
SNRHA Department Director:	
	(Print Name)
Signature	Date

Records Management and Retention Policy

Appendix C

Packing of Records

Packing Instructions: Upon receipt of this approval, your department shall package the records noted above in standard cardboard boxes measuring 12" x 10". Each box must be marked on one (1) of the 12" x 10" sides. No other side may be marked. To the extent possible, each series of records must be boxed separately and described on separate f

ANY PROPOSED EXCEPTION TO THE REQUIRED MANNER OF PACKAGING MUST RECEIVE PRIOR APPROVAL BEFORE THE PACKAGE IS DELIVERED TO THE DESIGNATED AREA.

SNRHA Department Director:	
	(Print Name)
Signature	Date

Records Management and Retention Policy

Appendix D

Records Retrieval

Date of Request	
Records Identification No.	
Type of Records:	
Requesting Department:	
Designated Department Representative:	
	(Print Name)
I,	, by signature below certify that on
.	, I retrieved the above listed records from the SNRHA
	[enter location]
Signature	Date

Records Management and Retention Policy

Appendix E

Records Disposition Verification

Date of Disposition			
Records Identification No.			
Type of Records:	Confidential or	Public	
Disposition Method:	Shredding Recycled	Pulping Dumping	
SNRHA Department Director	or:	(Print Name)	
Signature		Date	
By signature above do herel described above.	by certify that the above lis	sted records were disposed of in the	e manner